# SECTION II - SERVICE DESCRIPTIONS continued

### 2.5 SERVICE OPTIONS continued

#### 2.5.32 Commercial Service continued

### F. <u>Citizens Select Calling Plan</u> continued

1+ Switched Access Service and 800 Service Customers may select a discounted flat rate plan by enrolling in a one, two, or three year term plan and committing to an annual net usage level of \$1,200, \$6,000, \$12,000, \$24,000, or \$60,000. Dedicated Access Service Customers may select a reduced flat rate plan by enrolling in a one, two, or three year term plan and committing to an annual net usage level of \$24,000, \$60,000, or \$120,000. Customers must select both an annual volume commitment and a term plan to qualify for enrollment and the associated rates. All long distance usage contributes to the annual volume commitment. If after the end of the term commitment, the Customer has billed less than the annual volume commitment they will be billed the difference between actual usage and the annual volume commitment.

The Customer may exit the term agreement during the initial ninety (90) days of the term without termination liability. If the Customer discontinues service after the initial ninety (90) days but prior to completion of the term commitment, the Customer will be billed the difference between the accumulated usage under the term commitment and the minimum annual volume commitment for the current year. In addition, the Customer will be billed the minimum annual volume commitment multiplied by the number of years remaining under the term commitment. In the event of a rate increase, by the Company, the Customer may discontinue service within sixty (60) days without termination liability.

# G. Point To Point Service

Point To Point Service is a Private Line Service that allows the Customer pointto-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56 kbps and DS1 (1.544 mbps) speeds.

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