Received: 05/06/2003 Status:

Status: CANCELLED Effective Date: 06/05/2003

Section: 2 Leaf: 34

Superseding Revision:

Revision: 0

PSC NO: 5 INTEREXCHANGE Frontier Communications of America, Inc. Initial Effective Date: June 5, 2003

SECTION II - SERVICE DESCRIPTIONS continued

2.5 <u>SERVICE OPTIONS</u> continued

2.5.32 Commercial Service continued

C. Business Calling Card Service

Business Calling Card Service gives Customers the ability to make toll calls from anywhere. Customers may choose their own ten (10) digit authorization number (code) and a four (4) digit Personal Identification Number (PIN).

D. Business Dedicated Access Service

Business Dedicated Access is a Private Line Service that allows the Customer to access the Company's network via dedicated access facilities. Service is offered and can be configured for 1+ and 800 Service.

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum one (1) year commitment, and an obligation of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the term.

E. <u>Citizens Select Calling Plan</u>

Citizens Select Calling Plan is a long distance plan that allows the Business Customer to access the Company's network via switched or dedicated access facilities. Service is offered for 1+ Switched Access Service, 800 Service, Dedicated Access Service, and Calling Card Service.

1+ Switched Access and 800 Services are flat rated.

Dedicated Access Service is flat rated with additional monthly recurring charges and initial non-recurring charges.

Calling Card Service is flat rated with a per call surcharge.

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