SECTION II - SERVICE DESCRIPTIONS continued

2.5 <u>SERVICE OPTIONS</u> continued

2.5.15 Frontier Community Choice continued

FCC outbound (1+) calls are billed in six second increments with an eighteen second minimum per call. FCC in bound (8XX) calls are billed in six second increments with an eighteen second minimum per call. Any fraction of an increment is rounded up to the next whole increment. There is a monthly minimum usage level (MMUL) for each term plan option. The customer will be charged the difference between the gross account usage and the MMUL if the gross account is less than the MMUL.

Calls made to directory assistance telephone numbers are charged on a per call basis.

2.5.16 Frontier Link One

Frontier Link One (FLO) is a mileage sensitive product carrying differing rates by rate band, length of contract term, and level of services billed by the Company. FLO is offered only in conjunction with carrier's interstate FLO service, wherein customer are provided with both inbound (8XX) and outbound (1+) service. Customers canceling service before the contract has expired will be required to pay a cancellation fee equal to the minimum monthly billing amount for the remaining life of the contract.

FLO outbound (1+) calls are billed in six second increments with an eighteen second minimum per call. FLO inbound (8XX) calls are billed in six second increments with an eighteen second minimum per call. Any fraction of an increment is rounded up to the next whole increment. There is a monthly minimum usage level (MMUL) for each term plan option. The Customer will be charged the difference between the gross account usage and the MMUL if the gross account is less than the MMUL.

Calls made to directory assistance telephone numbers are charged on a per call basis.