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Frontier Communications of America, Inc.

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SECTION II - SERVICE DESCRIPTIONS continued

2.5 SERVICE OPTIONS continued

2.5.11 Solution continued

Customers electing the Solution I feature may originate or receive calls via LEC-provided dedicated access lines. Charges for LEC-provided dedicated access facilities will be billed by the Customer's local exchange carrier. Customers who order Solution II, III IV and Residential Solution features may originate or receive calls on their local business or residential lines; calls may be originated by dialing 1 plus an area code and the desired number; or 101XXXX plus the area code and telephone number.

Charges for Solution I, II, III, IV, and Residential Solution, as well as Solution 800 are assessed on a per minute basis based on duration of the call, and time of day of each inbound and outbound call.

Calls made to Directory Assistance telephone numbers are charged on a per call basis.

The customer's total monthly use of the Solution I, II, III, IV, Residential Solution and associated 800 is charged at the applicable rates per minute set forth the Flexible Rate Schedule. Solution II, III, IV and Residential Solution outbound and inbound (via associated Solution 800) calls are billed in six second increments. Solution II, III and Residential Solution have a 30 second minimum for each call. Solution I outbound and inbound (via associated Solution 800) calls are billed in six second increments, with a 6 second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Any inbound usage (via associated Solution 800) is subject to the usage rates applicable to the outbound services associated with the customer's local business or residential line as set forth in the Flexible Rate Schedule. For example, inbound calls terminating on a line that originates Solution II calls are charged at the Solution II rates.

Solution I, II, III and Residential Solution customers making Access Travel calls are billed at the rates set forth in the Flexible Rate Schedule.

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