

PSC NO: 5 INTEREXCHANGE
Frontier Communications of America, Inc.
Initial Effective Date: June 5, 2003

Section: 2 Leaf: 1
Revision: 0
Superseding Revision:

SECTION II - SERVICE DESCRIPTIONS

2.1 TIME PERIODS DEFINED

- 2.1 Business Day: 8:00 a.m. - 5:00 p.m. - Mon-Fri.
- 2.2 Evening: 5:00 p.m. - 11:00 p.m. - Sun-Fri; All Holidays
- 2.3 Night/Weekend: 11:00 p.m. - 8:00 a.m. - All days
 8:00 a.m. - 11:00 p.m. - Saturday
 8:00 a.m. - 5:00 p.m. - Sun; All Holidays
- 2.4 For the following products: Advantage Plus, UNIBILL USA, Business Plus, Home Connections, and Frontier XL, holidays include New Year's Day", Martin Luther King, Jr. Day *, President's Day*, Memorial Day*, Independence Day**, Labor Day, Columbus Day*, Veterans Day**, Thanksgiving Day, and Christmas Day**.

Note: * Applies to Federally observed day only.

 ** When this holiday falls on a Sunday, the Holiday Calling Rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday Calling Rate applies to calls placed on the preceding Friday.

2.5 For all other products:

Carrier Recognized Holidays

New Year's Day	Observed on January 1
Fourth of July	Observed on July 4
Labor Day	Observed on first Monday of September
Thanksgiving Day	Observed on last Thursday of November
Christmas Day	Observed on December 25

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