

PSC NO: 5 INTEREXCHANGE  
Frontier Communications of America, Inc.  
Initial Effective Date: June 5, 2003

Section: 2 Leaf: 2  
Revision: 0  
Superseding Revision:

## SECTION II - SERVICE DESCRIPTIONS *continued*

### 2.2 SERVICE HOURS

Rates for all service options are filed under a flexible pricing plan which establishes a range of prices, within which changes may be made upon one days notice to customers and the Public Service Commission. Current rates within specified ranges are set forth in the Flexible Rate Schedule.

Service is available 24 hours a day, seven days a week. The time periods set forth below are applicable for Carrier's service Options and are based on the time at the point of origin of the call.

- 2.2.1 The following time periods apply in rating all Solution I, II, III, IV, and Residential Solution outbound and inbound (via Solution 800) calls.

BUSINESS HOURS:	Monday through Friday	8:00 AM- 4:59 PM Excluding Carrier- recognized holidays
OFF HOURS:	Monday through Friday Saturday and Sunday	5:00 PM- 7:59 AM All Day Including Carrier- recognized holidays

- 2.2.2 The following time periods apply in rating Commercial Service: Business 1+ Switched Access Service, Business 800 Service, Business Calling Card Service, Business Dedicated Access Service, Citizens Select Calling Plan, Point to Point Service and Citizens Residential Freedom Plan:

Day	Monday through Friday	8:00 am to but not including 5:00 pm
Evening	Monday through Friday	5:00 p.m. to but not including 11: 00 pm
	Sunday and Holidays	5:00 pm to but not including 11: 00 pm
Night	Monday through Friday	11:00 pm to but not including 8:00 am
		All day Saturday
	Sunday	8:00 am to but not including 5:00 pm
		11:00 pm to but not including 8:00 am
Day-Period:	Monday through Friday	8:00 a.m. to 5:00 p.m.
Non-Day Period:	Monday through Friday	5:01 p.m. to 7:59 a.m.
		All day Saturday, Sunday, and Holidays

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