PSC NO: 5 INTEREXCHANGE Frontier Communications of America, Inc. Initial Effective Date: June 5, 2003

SECTION 1 - GENERAL REGULATIONS continued

1.2 DEFINITIONS continued

Remote Access Code: A code to permit customers to access the Company switch in areas other than customers' home area.

Section: 1

Superseding Revision:

1 Leaf: 4 Revision: 0

Residential Customer: A customer whose use of service is primarily personal and domestic nature.

Service or Services: The services covered by this tariff shall include only the State of New York.

<u>Specific Project Code</u>: Specifically assigned code by customer for billing to that activity within customer's business.

<u>Subscriber Application</u>: A standard service form provided by the Company to obtain pertinent customer information that will enable the Company to provide telecommunications services to the customer.

<u>Special Request Form (S.R.C)</u>: Any modification that is performed by the Company at the customers request that is above and beyond normal service and or access use.

<u>Terminal Equipment</u>: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

<u>Toll Call</u>: Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company, as opposed to a local or message unit call.