

SECTION 1 - GENERAL REGULATIONS *continued*

1.3 UNDERTAKING OF THE COMPANY *continued*

1.3.4 Timing of Calls *continued*

- B. Where technically capable, the starting event occurs when the Company's terminal experiences an "Answer Supervision" signal, (i.e., a supervisory signal (usually in the form of a closed loop) from the called telephone to the exchange and back to the calling telephone (usually in the form of a reverse battery) when the called number answers which also initiates call charging).
- C. The terminating event occurs when the Company's terminal receives a signal from the local exchange telephone company that either the calling party or the called party has hung up/
- D. All calls are timed from the starting event to the terminating event.

1.4 RESPONSIBILITY OF CHARGES

The customer is responsible for all calls placed by the customer or his agents, and all calls placed using (a) any authorization code or credit card assigned to the customer, (b) any exchange access line presubscribed to the Company's service, (c) any facilities or lines owned or leased by the customer, (d) any direct connect facilities utilized by the customer, or (e) any credit card for which the customer is responsible. Upon knowledge of facts which would alert a reasonable person to the possibility an unauthorized person is using the customer's authorization code, presubscribed lines, facilities, exchange lines, direct connect facilities, or credit card, the customers shall alert and give notice to the Company of such fact. Unless otherwise provided by law, the Customer shall be excused from liability only with respect to calls using the customers authorization code or credit card placed after receipt and processing by the Company of such notice. Customer shall at all times remain liable for calls placed over direct connect facilities utilized by the customer, and over presubscribed or other exchange access lines.