| PSC NO: 5 INTEREXCHANGE | Section: 1 Leaf: 12 |
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| Frontier Communications of America, Inc. | Revision: 0 |
| Initial Effective Date: June 5, 2003 | Superseding Revision: |

SECTION 1 - GENERAL REGULATIONS continued

1.12 PAYMENT AND BILLING continued

1.12.9 Late Payment Charges

Billing is payable upon receipt. Except as specified below, interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 25 days after rendition of bills. Additional interest charges may be assessed by credit card issuers to the customer, consistent with an arrangement between the customer and the credit card company.

- A. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- B. Late payment charges do not apply to final accounts.

1.12.10 Return Check Charge

An administrative charge of up to twenty dollars (\$20.00) may apply for any Customer check returned for insufficient funds or any other reason.

1.13 INSPECTION, TESTING AND ADJUSTMENT

- 1.13.1 Company may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the customer's or the Company's equipment or connecting facilities. The Company may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, equipment, facilities, or connections.
- 1.13.2 Upon reasonable notice, the facilities and equipment provided by the Company shall be made available to Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Company. No interruption allowance will be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four hours in length. For purposes of such allowance, a month is considered to have 30 days.

Vice President Regulatory, 180 South Clinton Avenue, Rochester, NY 14646