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SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

M. REMOTE CALL FORWARDING SERVICE

1. General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and central office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in a different exchange that is outside of the RCF number's local calling scope. (T)

2. Regulations

- a. Remote Call Forwarding service is offered in Central Offices, where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarded calls cannot be call forwarded at the terminating end to another number. (N)
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.
- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. The central office line on which the remote call terminates may not be equipped with call forwarding.
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Telephone Company.
- i. The minimum charge for the RCF service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. RCF is offered only when the terminating (forwarded to) number is in an exchange outside of the local calling scope of the RCF directory (forwarding) number's Central Office.
- l. RCF subscribing customers cannot subscribe to any optional flat rate calling plans for the RCF directory (forwarding) number.

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