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PSC NO: 4 TELEPHONE

SBC Telecom, Inc.

Initial Effective Date: July 31, 2003

Leaf: 197

Revision: 0

Superseding Revision:

Customers may increase their volume discount level at any time during the TPP period. To receive the increased discount, Customer must sign a new two (2), three (3) or five (5) year TPP for all Services to be included in discount and submit a new Confirmation of Service Order indicating their desire to increase their Volume Commitment Level.

Section 11.4.1(A) preceding applies to all Frame Relay and ATM Service arrangements used to increase the Volume Commitment Level.

(C) <u>TVP Discounts</u>

Number of Frame and ATM Service Arrangements

24, 36 or 60 Month TPP

(This category applies to Frame only or any combination of Frame and ATM Service arrangements)

10-49	5%
50-99	7%
100-199	9%
200-299	11%
300+	13%

Number of ATM

Service Arrangements

24, 36 or 60 Month TPP

(This category applies to ATM Service arrangements only)

5-14	5%
15-24	7%
25-49	9%
50+	12%

Issued by: Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215