Received: 07/02/2003

Status: CANCELLED Effective Date: 07/31/2003

PSC NO: 4 TELEPHONE Leaf: 234 Revision: 0 SBC Telecom, Inc. Initial Effective Date: July 31, 2003 Superseding Revision:

3. PVC Quality of Service (QoS)

(a) Standard

Standard QoS is available for Frame Relay applications that contain bursty traffic.

(b) Priority

Priority QoS offers reduced delay and packet loss between end-points when used with small fixed-length frame traffic.

Kevin M. Chapman, Director-Regulatory Relations, San Antonio, Texas 78215 Issued by: