

PSC NO: 15 ELECTRICITY LEAF: 154
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 1
INITIAL EFFECTIVE DATE: 09/03/03 SUPERSEDING REVISION: 0
Issued in Compliance with Order in C. 99-M-0631 & 03-M-0117 dated June 20, 2003

35. RETAIL ACCESS PROGRAM (Cont'd)

P. **TERMINATION OF SERVICE** (Cont'd)

(a) (Cont'd)

8. Sample copies of the form of the notices to customers under this process will be provided to the Department of Public Service for review at least five (5) calendar days before the letters are sent to customers.

(b) Termination of Sales by Retail Supplier to Individual Retail Customer

1. A Retail Supplier may terminate sales to individual retail customers in the Company's service territory at will (except as may be otherwise limited by contracts with customers and HEFPA rules), upon submission of a notice to those individual customers and to Central Hudson at least fifteen (15) calendar days prior to the termination date. The notice to retail customers will inform them:

- (a) of the date of the termination (which should be at the customers next meter read date for electricity consistent with Central Hudson's switching tariffs);
- (b) of their option to select another Retail Supplier to be their energy service provider or to return to Central Hudson full-service;
- (c) that if they do select other Retail Suppliers, those entities will file switch requests with Central Hudson on their behalf, and there will be no fee charged by Central Hudson for the switches; and
- (d) that after the termination and until new Retail Suppliers are selected and the switches are completed, service will be provided by Central Hudson under its applicable tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the termination date.

2. Sample copies of the form of the notices to customers under this process will be provided to the Department of Public Service for review at least five (5) calendar days before the letters are sent to customers.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York