PSC NO: 219 GAS LEAF: 205.1 NIAGARA MOHAWK POWER CORPORATION REVISION: 0 INITIAL EFFECTIVE DATE: 09/03/03 SUPERSEDING REVISION: STAMPS: Issued in Compliance with Order of PSC in Case 03-M-0117 dated 06/20/03.

SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (CONTINUED)

DISCONTINUANCE OF SALES BY MARKETER TO AN INDIVIDUAL CUSTOMER: (continued)

- a. The Marketer notice to the Company requesting suspension of service to a customer shall, at a minimum, provide:
 - 1. a statement that the customer received a consolidated bill;
 - 2. confirmation that the Marketer is able to, and will, take all actions within its control to resume service, in accordance with the terms of its agreement for commodity service, if full payment of the amount that served as the basis for the termination notice is made or a Deferred Payment Agreement is signed;
 - 3. a statement that the Marketer has not assigned the right to obtain payment to a non-utility; and
 - 4. the amount the customer must remit to the Marketer (or the billing entity) in order to avoid suspension. This amount will be the lesser of a) the amount the customer would have paid to the Company for delivery and commodity service or, b) the amount due the Marketer plus the amount due the Company for delivery service.
- 2. Upon receipt of a Marketer's request for termination, the Company will follow HEFPA procedures prior to discontinuing delivery services to the Residential Customer.
- B. The Company is providing distribution services to the customer at the time of termination.
- C. In accordance with all the provisions of Rule No. 15.10, a Deferred Payment Agreement will be offered by the Company and Marketer, either jointly or separately at the Company's and Marketer's discretion, before service is terminated. The customer must accept and abide by the terms of the Deferred Payment Agreement.
- D. The Marketer may only request the Company to suspend delivery service for the commodity for which the Residential Customer is in arrears to the Marketer.
- E. The Company will imp lement the Marketer initiated suspension within the same schedule as the Company's suspensions. If the Marketer initiated suspension cannot be implemented on a timely basis, the Marketer will be notified and a subsequent suspension to the Residential Customer will be issued, if necessary and all reasonable action to effectuate suspension as soon as possible will be taken.

Issued By: William F. Edwards, President, Syracuse, New York