

PSC No:4 Gas
Corning Natural Gas Corporation
Initial Effective Date: 10/01/2003

Leaf: 84
Revision: 0
Superseding Revision:

F. Retail Access Program

Corning Natural Gas Corporation and all marketers providing service to customers in its franchise area will adhere to the Uniform Business Practices as shown on the New York State Department of Public Service's Website at <http://www.dps.state.ny.us/>. The practices will be modified from time to time as required. While there are no material differences between the Uniform Business Practices as shown on the Commissions website and the Operations Manual displayed on the Company's website at <http://www.corninggas.com/> there are some minor modifications as follows:

New Delivery Customer Requirements - Section A.2 . The number of days for submission of applications shall be 10 business days instead of 5 for service not requiring construction and other applications shall be submitted at least 15 calendar days instead of 5.

Switching Requirements - Section A.1. - notices to the Company must be submitted at least 15 days instead of 10.

Deposits and Prepayments - Retail Suppliers are required to provide the Company evidence of creditworthiness before the Retail Supplier may request customer deposits or prepayments from its customers. Satisfactory evidence is a sufficient bond rating from an independent agency for either the Retail Supplier or its parent, if the parent agrees to act as a guarantor for the retail Supplier.

Retail Suppliers may accept prepayments from its customers if the Retail Supplier provides the Company with evidence that it has a minimum rating of BBB1 from S & P, Baa2" from Moody's or BBB from Fitch. Retail Suppliers are allowed to accept deposits from its customers if the Retail Supplier provides the Company with evidence that it has a minimum rating of BBB1 from S & P, Baa2" from Moody's or BBB from Fitch or the Retail Supplier has a letter of credit or an escrow account with a financial institution with at least an A1 credit rating.

The required evidence of creditworthiness must be provided to the Company on August 1 of each year.

Issued by Thomas K. Barry, Chairman, President & C.E.O., Corning, NY 14830