

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

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SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

B. LINK UP AMERICA

1. The Link Up America program is a connection assistance plan, which provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:
 - a. The assistance can only apply for a single telephone line at the principal place of residence of the applicant.
 - b. The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.
 - c. The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated above in this section.
2. The Link Up America discount will be provided to qualified applicants who apply or applied for service on or after July 1, 1987.

C. SPECIAL EQUIPMENT FOR HEARING OR SPEECH IMPAIRED CUSTOMERS

1. As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for customers certified as hearing or speech impaired.
2. A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.
3. The Company will make every reasonable effort to locate and obtain the equipment for the customer.

Date Issued: July 31, 2003
Issued By: Robert R. Puckett, President
100 State Street, Albany NY, 12207

Date Effective: August 31, 2003