

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9
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SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

1. Lifeline Telephone Service Options (cont'd)

b. General

Qualified customers may choose one of the Lifeline services as described. Message rate Lifeline is available only where central office facilities permit. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Link Up America plan.

Service connection charges do not apply to change existing service from:

1. Message or flat rate services to Basic Lifeline service.
2. Basic Lifeline service to non-Lifeline message rate services.

2. Regulations

- a. These services are restricted to low income residential customers. To qualify for Lifeline service a customer must be certified as income eligible or a recipient of benefits from any one of the following Entitlement Programs administered by the New York State Department of Social Services:

- Aid to Families with Dependent Children (ADC)
- Food Stamps
- Home Energy Assistance Program (HEAP)
- Home Relief
- Medicaid
- Supplemental Security Income (SSI)
- Veterans Disability Pension
- Veterans Surviving Spouse Pension

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