

PSC NO: 1 GAS LEAF: 62  
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 1  
INITIAL EFFECTIVE DATE: 09/03/03 SUPERSEDING REVISION: 0  
STAMPS: Issued in compliance - C.99-M-0631 and C.03-M-0117 dated 6/20/03

## GENERAL INFORMATION

### II. Rules and Regulations (continued):

#### 4--Company-Initiated Discontinuance of Service and Complaint Procedure (continued):

##### G. Re-establishment of Service (continued):

- .4.2 Terminated solely for a violation of the tariff and, at the option of the Company either receipt by the Company of adequate notice and documentation, or a field verification by the Company, that the violation has been corrected; provided, however, that the field verification, if required, will be arranged within two business days of the customer's request or such later time as may be specified by the customer; or
- .4.3 Terminated for two or more independent reasons and has satisfied all conditions for reconnection. The reconnection will be accomplished within the time period applicable to the last condition satisfied; or
- .4.4 At the direction of the Commission or its designee, which direction may occur only where the termination was in error, or the customer has filed a complaint with the Commission and has either paid in full the undisputed amount, or has entered into a deferred payment agreement and has paid the required downpayment.
- .5 Re-establishment Charge: When the Company re-establishes gas service where a customer's service is discontinued for nonpayment of bills, a re-establishment charge will be billed after reconnection of service as follows:
  - .5.1 When service is re-established during normal working hours from 8:00 a.m. to 4:00 p.m. local time, Monday through Friday, excluding holidays, a \$14.00 re-establishment charge will be assessed.
  - .5.2 When service is re-established at customer's request during other than normal working hours, a \$38.00 re-establishment charge will be assessed.
  - .5.3 If electric service is also re-established, the charge is the greater of the applicable electric and gas charge.
  - .5.4 Re-establishment Charges will not apply to low-income customers as specified in this paragraph. These are customers whose Company records designate them as current recipients (within the preceding twelve months) of Supplemental Security Income (SSI), Home Energy Assistance Program (HEAP), Aid to Families with Dependent Children (AFDC), Home Relief (HR), Medicaid or food stamps. Customers not currently identified by the Company as low-income are required to provide documentation to the Company that they have been certified as income eligible (within the preceding twelve months) to receive one or more of the above benefits. Whenever an oral request for re-establishment of service is received, the Company will inform the customer at that time that the re-establishment charge will not apply if the customer provides information of receipt of one of the above types of assistance. The Company will attempt to include in customer records customer-specific information obtained for the purposes of this paragraph.

Issued by Alfred C. Bereche, Asst. General Counsel and Secretary, Hicksville, NY