

PSC NO: 1 GAS LEAF: 50
COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 1
INITIAL EFFECTIVE DATE: 09/03/03 SUPERSEDING REVISION: 0
STAMPS: Issued in compliance in C.99-M-0631 and C.03-M-0117 dated 6/20/03

GENERAL INFORMATION

II. Rules and Regulations (continued)

3--Billing and Payment of Bills (continued)

K. Collection Charges:

- .1 Non-Residential: In cases where notice of non-payment of bills for non-residential gas service furnished has been served upon a customer and the continuation of such non-payment makes it necessary for the Company to send an agent to remove the meter or otherwise disconnect service, and the customer, rather than permit the meter to be removed or have the service disconnected, tenders the amount of the unpaid bills to the Company's agent or enters into a deferred payment agreement, the customer shall be assessed, in addition to the amount owing, the sum of \$14.00 to cover the expense incurred by the Company in the collection of such delinquent account.
- .2 Maximum Charge: If, at the same time, electric service was to be disconnected, only one collection charge will be assessed. It will be the greater of the two applicable charges.

L. Termination of Service.

- .1 Responsibility of the Customer: The consumer shall be responsible to the Company for the payment for all gas used on his premises at the established rate for the period required to terminate service as specified in the service classification after written notice from the consumer to discontinue service has been received by the Company.
- .2 Minimum Charge: Any customer may terminate service at any time upon payment of minimum charges for the remainder of the term period specified in the applicable service classification. If, prior to the end of such term, the premises are occupied by another customer, the first customer shall receive refunds equal to minimum charges paid by such subsequent customer but in no case shall such refund exceed the amount paid by the first customer pursuant to this rule.

M. Backbilling:

- .1 Deferred Payment Agreement: The Company's written policy for backbilling offers customers a deferred payment agreement (see Rule 4E).
- .2 Backbilling Policy: The Company has a written policy on backbilling in the event of faulty operation or inoperation of a metering device. This policy is available for inspection at the offices of the Company or the Public Service Commission.

4--Company-Initiated Discontinuance of Service and Complaint Procedure

- A. Reasons for Discontinuance of Service: The Company may, in accordance with the provisions of law and the orders of the Public Service Commission relating thereto, discontinue service, enter the premises and remove the meter and all other equipment or appurtenances installed in the customer's or access controller's premises by the Company if:

Issued by Alfred C. Bereche, Asst. General Counsel and Secretary, Hicksville, NY