

**PSC NO. 90 Gas**  
**NEW YORK STATE ELECTRIC & GAS CORPORATION**  
Initial Effective Date: 09/03/03

Leaf : 43  
Revision: 1  
Superseding Revision: 0

## GENERAL INFORMATION

### 8. BILLING AND COLLECTIONS: (CONT'D)

#### H. Reconnection of Service: (Cont'd)

- (2) Non-residential customers at the same or any other location until receipt by the Company of all tariff charges including the lawful reconnection charge, any other charges, fees or penalties due, legal fees, court costs, and disbursements, if applicable, and either:
  - (a) the full amount of arrears and/or a security deposit for which service was terminated, and any other tariff charges billed after the issuance of the termination notice which are in arrears at the time reconnection is requested; or
  - (b) the signing of a DPA in accordance with Section 8.G. of this Schedule for the amounts set forth in Section 8.H.(1) of this Schedule, and the receipt of a downpayment, if required under the DPA.
- (3) The Company will reconnect service to any customer that was suspended as a result of a Marketer-initiated request for suspension for non-payment of commodity service upon the expiration of one year after termination of commodity service by the Marketer. See Section 8.E(11) of this Schedule, Marketer-Initiated Suspension of Service to Customers Receiving a Consolidated Bill.
- (4) The Company will reconnect service, unless prevented by circumstances beyond the Company's control or where a customer requests otherwise, to any terminated customer not more than twenty-four (24) hours after the conditions of Sections 8.H.(1), 8.H.(2) and 8.H.(3) of this Schedule have been satisfied. Whenever circumstances beyond the Company's control prevent reconnecting of service within twenty-four (24) hours, service will be reconnected within twenty-four (24) hours after those circumstances cease to exist (including, but not limited to, times when a Marketer fails to timely notify the Company of Marketer's receipt of payments due).

In addition the Company will reconnect service within twenty-four (24) hours of a non-residential customer's request for reconnection, when service was:

- (a) terminated solely for failure to provide access provided the Customer has allowed access and has made a reasonable arrangement for future access; or
- (b) terminated solely for a violation of the tariff and, at the option of the Company, either receipt by the Company of adequate notice and documentation, or a field verification by the Company, that the violation has been corrected; provided, however, that the field verification, if required, will be arranged within two (2) business days of the Customer's request or such later time as may be specified by the Customer; or

Issued in compliance with order in Case Nos. 99-M-0631 and 03-M-0017 dated 06/20/03.

Issued by: James A. Lahtinen, Vice President - Rates & Regulatory Economics, Binghamton, NY