

**PSC NO. 88 Gas**  
**NEW YORK STATE ELECTRIC & GAS CORPORATION**  
Initial Effective Date: 09/03/03

Leaf : 34  
Revision: 5  
Superseding Revision: 4

## GENERAL INFORMATION

### 16. HEFPA COMPLIANCE REQUIREMENTS

Marketers must provide Home Energy Fair Practices Act (HEFPA) protections to residential customers, in compliance with the Commission's Order Relating to Implementation of Chapter 686 Laws of 2003 and Pro-Ration of Consolidated Bills, Case Nos. 99-M-0631 and 03-M-0017, issued June 20, 2003, together with the rules and regulations implementing the same, as the same may be revised, modified, amended, clarified, supplemented or superseded. Further information is available at the New York Public Service Commission's website (<http://www.dps.state.ny.us/hefpa.htm>).

Issued in compliance with order in Case Nos. 99-M-0631 and 03-M-0017 dated 06/20/03.

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