

PSC NY Tariff No. 5 – Telephone
PAETEC Communications, Inc.
Initial Effective Date: 10/10/2003

Section: 4 Leaf: 9
Revision: 0

SECTION 4 - MINIMUM-MAXIMUM RATE SCHEDULE (Cont'd)

4.12 Prepaid Card Service

PaeTec Prepaid Card Service provides voice grade communications services for calls charged to a PaeTec Prepaid Card. Interstate service is accessed using the 800/888/877 number printed on the card.

4.11.1 Availability: PaeTec Prepaid Card Service is available twenty-four hours a day, seven days a week. The number of available PaeTec prepaid cards is subject to technical limitations. Such cards will be offered to customers on a first come, first served basis.

4.11.2 Regulations:

- A. PaeTec Prepaid Card Service is accessed using the 800/888/877 number printed on the card.
- B. All cards must be charged against a PaeTec Prepaid Card that has a sufficient available balance. After dialing the desired number, the Customer will be notified of the available minutes based on the terminating location of the call.
- C. Customer's call will be interrupted with an announcement when the available balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted, based on the terminating location of the call.
- D. Calls in progress will be terminated by the Company if the balance on the prepaid card is insufficient to continue the call.
- E. No refund or credit will be provided for any unused balance associated with a PIN.
- F. The following types of calls may not be completed with the PaeTec Prepaid Card service:

- Calls to 500 numbers
- Calls to 700 numbers
- Calls to 900 numbers
- All Operator Service calls
- Air-to-ground calls

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