

PSC NY Tariff No. 5 – Telephone  
PAETEC Communications, Inc.  
Initial Effective Date: 10/10/2003

Section: 2 Leaf: 18  
Revision: 0

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.10 Contested Charges (Cont'd)

2.10.2 Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of Carrier, the Subscriber may file an appropriate complaint with the New York Public Service Commission. The Commission's address is:

New York Public Service Commission  
Three Empire State Plaza Building  
Albany, New York 12223-1350

If Carrier initiates legal proceedings to collect any amount due hereunder and Carrier substantially prevails in such proceedings, then Subscriber shall pay the reasonable attorneys' fees and costs incurred by Carrier in prosecuting such proceedings and any appeals therefrom.

2.11 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

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Richard E. Ottalagana, Executive Vice President, Fairport, New York