

PSC NO: 219 GAS
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: 11/01/03
STAMPS: Issued in Compliance with Order of PSC in Case 98-M-1343 dated 11/16/01.

LEAF: 200
REVISION: 1
SUPERSEDING REVISION: 0

**SERVICE CLASSIFICATION NO. 11
LOAD AGGREGATION (CONTINUED)**

SWITCHING AND SLAMMING:

1. Customers participating in the Supplier Select Program may choose to change Marketers subsequent to their initial Marketer selection.
 - A. Customer Change of Marketers:
 1. The new Marketer selected by the customer shall provide to the Company notices of requested switches. The notices shall be in the form of an electronic enrollment, and shall comply with the enrollment requirements set forth in this Service Classification. The notices shall be submitted not later 15 calendar days prior to the month service is to commence. For a 31 day month this will be on the 17th of the month, for a 30 day month this will be on the 16th of the month, for a 29 day month this will be on the 15th of the month and for a 28 day month this will be on the 14th of the month.
 2. The Company will acknowledge receipt of the switch notices in accordance with this Service Classification.
 3. Within 3 calendar days of receipt of a completed enrollment from a Marketer, the Company will send a verification letter to the affected customer and notify the incumbent Marketer, if any, that is serving the customer at that time. The verification letter will advise the customer of the switch request and ask that the customer contact the Company within 3 business days in advance of the pending switch date, if the switch request information is incorrect.
 4. The customer will not be required to take any action in response to this notification if the information is correct.
 5. If the information contained in the notification is incorrect, the customer must contact the Company within 3 business days in advance of the pending switch date. If the customer notifies the Company the requested switch is not valid, the switch will not be made or will be reversed.

NOTICE PERIOD REQUIRED AND SWITCH DATE:

1. The request for a switch shall be submitted to the Company not later than 15 calendar days prior to the month service is to commence. For a 31 day month this will be on the 17th of the month, for a 30 day month this will be on the 16th of the month, for a 29 day month this will be on the 15th of the month and for a 28 day month this will be on the 14th of the month.

Issued By: William F. Edwards, President, Syracuse, New York