

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 08/01/03

LEAF: 209  
REVISION: 0  
SUPERSEDING REVISION:

**SERVICE CLASSIFICATION NO. 11  
LOAD AGGREGATION (CONTINUED)**

**DISCONTINUANCE OF A DIRECT CUSTOMER:**

1. A Direct Customer may voluntarily discontinue securing its own energy supplies by notifying the Company of its intent to discontinue acting as a Direct Customer and to switch to a Marketer or to return to the Company's bundled service in accordance with this Service Classification.
2. A Direct Customer may be involuntarily suspended or discontinued for the reasons, and in the same manner, as a Marketer would be suspended or discontinued, to the extent applicable, in accordance with this Service Classification, except that notices to customers are not required where the Direct Customer is a single customer.
  - A. The Company may initiate a process to discontinue a Direct Customer by providing a notice similar to that described in this Service Classification, stating that unless the identified cause is corrected within 10 calendar days, or the PSC or DPS requires otherwise, the Direct Customer will no longer be allowed to procure its own energy supplies.

**ASSIGNMENT OF MARKETER CONTRACTS:**

1. A Marketer may assign customer contracts to other eligible Marketers and transfer the right to serve those customers, provided that the Marketer's contracts and disclosure statements clearly state that such assignment may occur.
2. The assignments and transfer may be initiated upon submission of a notice to the Company, the PSC and the Marketer's customers at least 15 calendar days prior to the transfer date.
  - A. The notice to the Company and the PSC shall include a copy of the assignment document(s) executed by officers of all the involved Marketers and a copy of the notice being sent to customers.
  - B. The notice to customers shall inform them:
    1. Of the date(s) of the assignments;
    2. That service will be provided by the assigned Marketer;
    3. Of any changes in the contract or disclosure statement terms (to the extent permitted by the existing contracts or disclosure statements), including ministerial changes such as telephone number, mailing addresses, etc.

Issued By: William F. Edwards, President, Syracuse, New York