

PSC NO: 219 GAS
NIAGARA MOHAWK POWER CORPORATION
INITIAL EFFECTIVE DATE: 08/01/03

LEAF: 50
REVISION: 0
SUPERSEDING REVISION:

GENERAL INFORMATION

8. ACCESS TO PREMISES:

- 8.1 In accepting service, customer grants to identified Company employees and agents the right to access to customer's premises or other location supplied with service by the utility, at all reasonable times for such purposes as the reading of meters, inspection and examination of meters, pipes, fittings, appliances, regulators or installing, operating, maintaining, disconnecting and removing any or all of the property belonging to the Company. Company may discontinue service if access to its meters or other equipment is unreasonably refused, or if access is obstructed or hazardous provided Company has complied with applicable provisions of 16 NYCRR, Parts 11, 12 and 13.
- 8.2 In the case of non-residential customers receiving service, except to the extent prevented by circumstances beyond its control, the Company shall conduct a field inspection as soon as reasonably possible and within 60 calendar days of a reasonable customer request, issuance of a field inspection order in accordance with an automatic utility bill review program, notification from any reasonable source that service may not be correctly metered or a directive by the P.S.C. or its authorized designee.
- 8.3 The Company may bill a \$100 penalty charge to a non-residential customer who, at any time, directly or indirectly prevents or hinders a duly authorized employee or agent of the Company from entering the building or location, or from making an inspection or examination, at any reasonable time. The penalty may be billed for each such offense as provided in Section 65 (9) (b) of the Public Service Law.

9. DISCONTINUANCE AND COMPLAINT PROCEDURES AND THE WITHHOLDING OF SERVICE:

- 9.1 Company may discontinue the supply of gas for non-payment of bills rendered for service or for failure to post a required deposit when Company has complied with:
- 9.1.1 Non-Residential Customers:
- 9.1.1.1 The procedure and form of notice required by Part 13, 16 NYCRR provided that there will be no discontinuance of service until at least eight (8) days after the mailing of the final notice of termination, five (5) days if notice has been personally served upon the customer.
- 9.1.2 Residential Customers:
- 9.1.2.1 The procedures and form of notice required by 16 NYCRR Parts 11 and 12, provided that there will be no discontinuance of service until at least fifteen (15) days after the mailing of the final notice of termination.

Issued By: William F. Edwards, President, Syracuse, New York