

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 08/01/03

LEAF: 53  
REVISION: 0  
SUPERSEDING REVISION:

## GENERAL INFORMATION

### 9. DISCONTINUANCE AND COMPLAINT PROCEDURES AND THE WITHHOLDING OF SERVICE: (continued)

- 9.5.4 Upon receipt by the Company of a commitment of a direct payment or written guarantee of payment from the social services official of the social services district in which the residential customer resides.
- 9.5.5 Where the Company has notice that serious impairment to health or safety is likely to result if residential service is not reconnected.
- 9.5.6 The Company shall reconnect service that has been terminated solely for failure to provide access within 24 hours of the non-residential customer's request for reconnection, provided the customer has allowed access and has made a reasonable arrangement for future access.
- 9.5.7 The Company shall reconnect non-residential service that has been terminated solely for a violation of the tariff within 24 hours of a customer's request for reconnection and, at the option of the Company, either receipt by the Company of adequate notice and documentation, or a field verification by the Company, that the violation has been corrected; provided, however, that the field verification, if required, shall be arranged within two business days of the customer's request or such later time as may be specified by the customer.
- 9.5.8 The Company shall reconnect non-residential service that has been terminated for two or more independent reasons when the customer has requested reconnection and has satisfied all conditions for reconnection. The reconnection shall be accomplished within the time period applicable to the last condition satisfied under 9.5.1, 9.5.6 and 9.5.7 of this section.
- 9.5.9 Whenever circumstances beyond the Company's control, as set forth in 2.1.4.2 prevent reconnection of service within 24 hours in any of the events specified in Section 9, service shall be reconnected within 24 hours after those circumstances cease to exist.

### 10. EXTENSION OF MAINS:

- 10.1 The Company will extend its gas main facilities at no charge under the following conditions:
  - 10.1.1 The Company shall have received a written application for gas sales or transportation service, on the prescribed forms, from the owner or occupant of any property abutting on or having access to any such public or private right-of-way and
  - 10.1.2 The governmental authority having jurisdiction will permit the Company to install and maintain facilities, and
  - 10.1.3 That said applicant shall first have assured Company that he/she will be a reasonably permanent customer.