

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 08/01/03

LEAF: 21  
REVISION: 0  
SUPERSEDING REVISION:

## GENERAL INFORMATION

### 2. HOW SERVICE MAY BE OBTAINED: (continued)

2.4.1.1 The Company may require a security deposit from a current residential customer as a condition for receiving service if the customer is delinquent in the payment of bills for gas service. A current residential customer is defined as a customer who receives continuous service for more than one year or has received such service at a previous location in the Company's service territory within sixty (60) days. Delinquency in the payment of bills is defined as follows:

2.4.1.1.1 Termination of service to the customer for nonpayment during the previous six (6) months; or

2.4.1.1.1.1 The accumulation of two consecutive months of arrears without making a reasonable payment of one-half of the total arrears before the time that the late payment charge becomes applicable.

2.4.1.2 Exceptions to Rule 2.4.1.1:

2.4.1.2.1 The Company shall not require a security deposit for any customer it knows to be a recipient of public assistance, supplemental security income, or additional state payments.

2.4.1.2.2 The Company shall not demand or hold a security deposit from any new or current residential customer it knows is 62 years of age or older unless such customer has had service terminated for nonpayment of bills within the preceding six (6) months.

2.4.1.3 The Company shall require a security deposit as a condition of receiving service upon application of seasonal or short-term service. A seasonal customer is defined as an applicant who applied for and receives gas service periodically each year, intermittently during the year, or at other irregular intervals. A short-term customer is an applicant who requires service for a specified period of time not to exceed one (1) year.

2.4.1.4 The amount of the security deposit requested by the Company shall be a reasonable amount not to exceed two (2) times the average monthly bill for a calendar year, except in the case of gas space heating customers, where security deposits shall be a reasonable amount not to exceed two (2) times the estimated average monthly bill for the heating season. The heating season is defined as bills rendered during the period November through April inclusive.

Issued By: William F. Edwards, President, Syracuse, New York