

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 08/01/03

LEAF: 17  
REVISION: 0  
SUPERSEDING REVISION:

## GENERAL INFORMATION

### 2. HOW SERVICE MAY BE OBTAINED: (continued)

2.1.4.2.3 When the Company is precluded by physical impediments including but not limited to the Company's inability to gain access to premises in the possession of the applicant or others, adverse weather conditions and incomplete construction of the necessary facilities by the Company. The Company shall make reasonable efforts to eliminate conditions preventing extension of service and shall pursue completion of any facilities it must construct with due diligence.

2.1.5 If the Company fails to initiate service within the time required by Rule 2.1.4, the Company shall pay to the applicant the sum of twenty-five dollars (\$25) per day for each day that service is not supplied unless the Commission finds that the Company had good cause for not initiating service in the required time.

#### 2.2 Application for Non-Residential Service:

2.2.1 Applications for service may be made by ordinary mail, a telephone call or by personal application at one of the Company's business offices. A service application shall be available in every Company business office and shall be provided to every applicant for service for whom the filing of a written application is a prerequisite for providing service.

2.2.2 As a prerequisite to accepting an applicant as a customer, and providing service, the Company may require the applicant to:

2.2.2.1 File a written service application containing information sufficient to establish the applicant's identity and responsibility for the premises as either the owner or occupant, the correct service classification, and who controls access to Company owned meters and other equipment.

2.2.2.2 Comply with the Company's tariff, or any applicable state, city or local laws or ordinances.

2.2.2.3 Fulfill any applicable requirements of Part 230 of 16 NYCRR.

2.2.2.4 Make full payment for all amounts due and payable which are not either the subject of a pending billing dispute or an existing deferred payment agreement that is in good standing, including:

2.2.2.4.1 Service provided and billed in the applicant's name or for which the applicant is legally responsible.

2.2.2.4.2 Other tariff fees, charges or penalties.

Issued By: William F. Edwards, President, Syracuse, New York