## SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (CONTINUED)

## ALTERNATE BILLING ARRANGEMENTS: (continued)

D. The Marketer may change each price once per month. New prices must be received by the Company five (5) business days prior to the effective date of the change. The new rates will be used on the effective date, and will not be prorated, for all bills generated after the effective date.
E. For bills that have to be regenerated caused by the actions or inaction of the Marketer, the fee per bill shall increase to $\$ 5.00$ per bill.
F. For levels of service different than the Consolidated Bill Option, the Marketer and the Company may enter into a contract to cover other levels of service at a price mutually agreeable to both parties.
G. The Company reserves the right of set-off set forth in this Service Classification.

## OTHER BILLING, COLLECTION SERVICES, AND CHARGES:

1. Applicability:
A. The provisions described below relate to all tariff charges to be paid by Marketers/Direct Customers.
2. Invoices:
A. Services requested directly by customers will be billed directly to the customers unless Marketers request that those charges be billed to them instead.
B. The Company reserves the right to issue revised bills in connection with any incorrect sums previously invoiced.
3. Invoice Payments:
A. Except as otherwise provided in this Service Classification bills are payable upon presentation and are subject to a late payment charge. Marketers/Direct Customers shall pay the full amount stated in the invoice, without deduction, set-off or counterclaim, within 20 calendar days from the date of the invoice.
B. On the first day following the grace period, late payment charges at the rate of $1.5 \%$ per month will be applicable to all overdue billed amounts, including arrears and unpaid late payment charges.
C. Unless otherwise mutually agreed upon, payment shall be rendered to the Company by electronic fund transfers, pursuant to a written agreement with the Company.

Issued By: William F. Edwards, President, Syracuse, New York

