Received: 06/30/2003 Status: CANCELLED Effective Date: 08/01/2003

PSC NO: 219 GAS LEAF: 193
NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 08/01/03 SUPERSEDING REVISION:

SERVICE CLASSIFICATION NO. 11 LOAD AGGREGATION (CONTINUED)

TRANSFER OF HISTORICAL USAGE, BILLING AND CREDIT INFORMATION: (continued)

- 7. The Company will provide to a customer or, upon written authorization from the customer, to the customer's authorized designee, at no charge and up to twice in any 12 month period, credit information for the most recent 12 month period.
 - A. The credit information that will be provided at no charge is limited to whether or not the customer has had a late payment and/or has been disconnected during the most recent 12 month period.
 - B. The Company will charge a fee of \$15.00 for each year of credit information beyond the most recent 12 month period and for each request beyond the second request in any twelve month period.
- 8. Information will be provided "as is", "where is". No warranty of any kind is offered or provided (including any warranties of merchantability and fitness for a particular purpose).
- 9. All historic customer information obtained from the Company by a Marketer shall be kept confidential and not disclosed to others, including subcontractors and successors, unless otherwise authorized by the customer. All other customer information, such as account numbers (and any passwords used, if applicable), telephone numbers and service addresses shall also be kept confidential and not disclosed to others, unless otherwise authorized by the customer. These provisions shall survive the Marketer's/Direct Customer's participation in the Supplier Select Program.

TRANSFER OF CURRENT BILLING DATA:

- 1. The Co mpany will provide a Marketer/Direct Customer all data recorded by and currently retrieved from its customer meters, and all other information necessary to compute the subject customer's most recent bill.
- 2. The metering and billing data will be provided electronically, via the Company's web site, at no charge, to the Marketer/Direct Customer when the data is acceptable by the Company to bill its customers, no later than the day after the account was billed by the Company.
- 3. Where estimated meter readings are used to bill an account, the estimated readings will be provided electronically, via the Company's web site, at no charge when the data is acceptable by the Company to bill its customers, no later than the day after the account was billed by the Company.
- 4. All subsequent changes, corrections, or adjustments to previously supplied data and metering equipment will be made available electronically to the Marketer/Direct Customer via the Company's web site, when the data is acceptable to the Company to be used for its customers.
- 5. The Company shall have no obligation to the Marketer/Direct Customer to add personnel, equipment or facilities in order to provide metering data.

Issued By: William F. Edwards, President, Syracuse, New York