SECTION 2 - GENERAL RULES AND REGULATIONS

M.   TELECOMMUNICATIONS SERVICE PRIORITY

1.   General

a.   The Telecommunications Service Priority (TSP) Program is a federal program used to identify and   (T)
prioritize telecommunications services that support National Security and Emergency Preparedness
(NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state
of readiness or respond to and manage any event or crisis which causes or could cause injury or
harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of
the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of
the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service
Vendor Handbook for the Telecommunications Service Priority (TSP) Program" an the "Service
User Manual of the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1)
(Service User Manual) issued and updated as necessary by the Office of Priority
Telecommunications (OPT) of the National Communications System. Any changes to or
reissuance of these regulations or manuals supersede tariff language contained herein.

b.   The TSP Program has two components, restoration and provisioning.

(1)   A restoration priority is applied to new or existing telecommunications services to ensure
restoration before any other services during a service outage. TSP restoration priorities
must be requested and assigned before a service outage occurs.

(2)   A provisioning priority is obtained to facilitate priority installation of new
telecommunications services during a service outage. Provisioning on a priority basis
becomes necessary when an end-user has an urgent requirement for a new NS/EP service
that must be installed immediately or by a specific due date that can be met only by a
shorter than standard or expedited Company provisioning time frame. As a matter of
general practice, existing TSP services will be restored before provisioning new TSP
services.

2a.   TSP Request Process - Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

a.   Determine that the user's telecommunications service supports an NS/EP function under one of the
following four TSP categories.

(1)   National Security Leadership
(2)   National Security Posture and U.S. Population Attack Warning
(3)   Public Health, Safety, and Maintenance of Law and Order
(4)   Public Welfare and Maintenance of National Economic Posture   (T)

(T) Text Change

Issued by: Vice President, State Government Affairs, Little Rock, Arkansas