

NY PSC Tariff No. 6 - TELEPHONE  
PAETEC Communications, Inc.  
Initial Effective Date: 10/9/2003

Section: 7 Leaf: 5  
Revision: 0

---

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED  
CUSTOMER (Cont'd)

7.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See the definition of "Handicapped Person," for a listing of the necessary qualifications.

7.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

7.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

7.5.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

---

Issued By: Richard E. Ottalagana, Executive Vice President, Fairport, New York