

NY PSC Tariff No. 6 - TELEPHONE
PAETEC Communications, Inc.
Initial Effective Date: 10/9/2003

Section: 7 Leaf: 15
Revision: 0

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.8 TELECOMMUNICATION SERVICE PRIORITY (Cont'd)

7.8.3 RESPONSIBILITIES OF THE END-USER (Cont'd)

- E. Pay the Company any authorized costs associated with priority services.
(see Addendum C for rates)
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

7.8.4 RESPONSIBILITIES OF THE COMPANY

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supercede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSO service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP process with the OPT.
- F. Confirm completion of TSP service order activity to the OPT
- G. Participate in reconciliation of TSP information at the request of the OPT

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