

NY PSC Tariff No. 6 - TELEPHONE
PAETEC Communications, Inc.
Initial Effective Date: 10/9/2003

Section: 5 Leaf: 20
Revision: 0

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.8 LOCAL OPERATOR SERVICE (Cont'd)

5.8.1 Description of Services (Cont'd)

L. Call ID Per-Line Blocking (Cont'd)

After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call. The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Call ID Per-Line Blocking will be available where facilities permit. The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Company. When this service is removed the line is automatically converted to the Per-Call Blocking capability. Call ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Call ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Call ID subscriber who has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Call ID subscriber that has activated ACR: (1) place the call by unblocking the telephone number (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customer who are victims of domestic violence, the staffs of domestic violence program agencies and emergency services personnel. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

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