

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 09/01/03

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### GENERAL INFORMATION

12. Glossary: (Cont'd)

"residential subdivision" - a tract of land divided into five or more lots for the construction of five or more new residential buildings, or the land on which new multiple occupancy buildings are to be constructed, the development of either of which, if required, has been approved (or was required to be approved) by governmental authorities having jurisdiction over land use.

"seasonal customer" - a customer who applies for and receives electric service periodically each year, intermittently during the year, or at other irregular intervals.

"service entrance" - customer's wiring from the point of attachment or termination of the service lateral to and including the main service switch on the customer's premises.

"service lateral" - a system of conductors and equipment for delivering electricity from the Company's distribution system to the customer's wiring system of a single building or customer premises.

"service line" - see service lateral.

"supply line" - a part of a distribution line that is installed between an existing electric distribution system and an underground distribution line within a residential subdivision.

"surcharge" - a charge payable by the customer to the Company in addition to the charge for electricity under applicable service classification.

"tampered equipment" - any service related equipment that has been subjected either to unauthorized interference so as to reduce the accuracy or eliminate the measurement of electric service, or to unauthorized connection occurring after the Company has physically disconnected service.

"utility" - New York State Electric & Gas Corporation (the corporation) (the Company) (NYSEG).

"utility deficiency" - any action or inaction by the Company or one of its authorized agents that does not substantially conform to the rules and regulations of the Public Service Commission, the Company's tariff, or its written business procedures.

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