

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 09/01/03

Leaf: 77
Revision: 0
Superseding Revision:

GENERAL INFORMATION

4. Billing and Collections: (Cont'd.)

G. Deferred Payment Agreement: (Cont'd.)

Non-Residential (Cont'd.)

5. Non-Residential Customer Payment Agreement - Form



NON-RESIDENTIAL CUSTOMER PAYMENT AGREEMENT

Check One: Past Due Balance Security Deposition

CUSTOMER NAME _____
SERVICE ADDRESS _____

(Account Number)
(Date)
(Phone Number)

ABOUT THIS AGREEMENT

This is an agreement by _____
to make payments to NYSEG for amounts owed. It is also an agreement by NYSEG that it will not shut off service to the address
listed above as long as payments are made on schedule.

HOW MUCH IS TO BE PAID

The total amount you owe NYSEG as of _____ is \$ _____
(Month, Day, Year)

HOW PAYMENT IS TO BE MADE

Down Payment* \$ _____ is to be received by _____
Monthly Installment* \$ _____ to be received on _____ each month
(Day or Date)
starting _____ and ending _____

Any bill you receive after _____ is due when you receive it.

*See the reverse side for the rules by which the down payment and monthly installments are calculated as well as an itemized
payment schedule.

LATE PAYMENT CHARGES

A late payment charge of \$1.5% per month (18% per year) will be billed on the unpaid balance of your account, including the
balance remaining on this agreement. the late payment charge will be added to your regular bill for service. The total cost of the late
payment charges to be billed on this agreement are \$ _____ if you fully comply with the terms of the agreement. The late
payment charge amount may be greater or less than the amount indicated if you make payments either early or late. Late payment
charges do no apply to Non-Residential agreements on security deposits.

WHAT HAPPENS IF PAYMENTS ARE NOT MADE

If we do not receive these payments or your regular bill payments on time, we will require payment of the total amount owed on this
account. NYSEG will issue a notice allowing you 8 days if mailed, or 5 days if served personally, to pay the balance owned before
service is shut off.

PUBLIC SERVICE COMMISSION (PSC) ASSISTANCE

YOU MAY OBTAIN THE ASSISTANCE OF THE COMMISSION TO ASSURE THAT THIS AGREEMENT IS IN
CONFORMANCE WITH PSC REGULATIONS. THEIR NUMBER IS 1-800-342-3377, 8:30 AM TO 4:30 PM ON BUSINESS
DAYS.

ACCEPTANCE OF AGREEMENT

I accept this agreement

Customer's Signature _____ Date _____

Company's Signature _____ Date _____

A SIGNED COPY OF THIS AGREEMENT AND THE DOWN PAYMENT MUST BE RECEIVED BY THE COMPANY BY
_____ IF A SIGNED COPY AND THE DOWN PAYMENT IS NOT RECEIVED BY THIS DATE, YOUR
SERVICE WILL BE SHUT OFF WITHOUT FURTHER NOTICE.

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY