

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 09/01/03

Leaf: 75
Revision: 0
Superseding Revision:

GENERAL INFORMATION

4. Billing and Collections: (Cont'd.)

G. Deferred Payment Agreement: (Cont'd.)

Non-Residential (Cont'd.)

2. Eligibility: (Cont'd)

- (5) an electric customer who, during the previous 12 months, had a combined average monthly billed demand for all its accounts with the utility in excess of 20 kw, or who registered any single demand on any account in excess of 40 kw;
- (6) a customer of any two services (gas or electric) who is ineligible under any provision for a deferred payment agreement in the respective tariff;
- (7) a customer who the Corporation can demonstrate has the resources to pay the bill, provided that the Corporation notifies the customer of its reasons and of the customer's right to contest this determination through the Commission's complaint procedures.

- (b) The Commission or its authorized designee may order the Corporation to offer a deferred payment agreement in accordance with this section to a customer whom it finds this section intended to protect, when an agreement is necessary for a fair and equitable resolution of an individual complaint.

3. Terms of Agreement:

- (a) A deferred payment agreement will obligate the customer to make timely payments of all current charges.
- (b) A deferred payment agreement offered pursuant to subparagraph 1(a) of this section, may require the customer:
 - (1) to make a downpayment of up to 30 percent of the arrears on which an outstanding termination notice is based, or the cost of twice the customer's average monthly usage, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into; or
 - (2) in the event a field visit to physically terminate service has been made, to make a downpayment of up to 50 percent of the arrears on which an outstanding termination notice is based or the cost of four times the customer's average monthly usage, whichever is greater, plus the full amount of any charges billed after the issuance of the termination notice which are in arrears at the time the agreement is entered into; and

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