

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 09/01/03

Leaf: 61  
Revision: 0  
Superseding Revision:

### GENERAL INFORMATION

#### 4. Billing and Collections: (Cont'd.)

##### E. Termination of Service

##### 1. Notice of Termination – Time

The Corporation may terminate the supply of electricity for nonpayment of bills rendered for service or for failure to post a lawfully required deposit as follows:

###### (a) Residential -

At least 15 days after a final termination notice has been mailed to the customer. This notice may not be issued until at least 20 days have elapsed from the date payment was due.

###### (b) Non-Residential -

- (1) at least 5 days after a final termination notice has been served personally upon the customer;
- (2) at least 8 days after mailing a final termination notice in post-paid wrapper to the customer, addressed to such customer at premises where service is rendered, or
- (3) at least 5 days after the customer has either signed for or refused a registered letter containing a final termination notice, addressed to customer at premises where service is rendered.
- (4) For Qualified Customers electing the Competitive Metering Option, as further defined in PSC 115 - Electricity, General Information Section 14, only NYSEG is permitted to terminate a customer's service. An MSP/MDSP can only discontinue their provision of competitive metering services. Similarly, only NYSEG is authorized to turn on the customer's service after all customer's financial obligations have been satisfied.

If the customer supplied in (a) or (b) above has specified to the Corporation in writing an alternate address for billing purposes, the final termination notice will be sent to such alternate address and to the premises where service is rendered.

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY