

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 09/01/03

Leaf: 45
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. How Service May Be Obtained: (Cont'd.)

K. Residential Insulation Standards: (Cont'd.)

2. Minimum Standards for New Dwellings: (Cont'd.)

d) Compliance Procedures

- (1) In areas where there is no local building code authority, upon a complaint by a dwelling owner or tenant concerning noncompliance with the provisions of Section 2.a), the Corporation will perform an on-site inspection to determine conformance with the standards concerning roofs, walls, foundation walls, floors, windows, and doors. The result of this inspection will be provided in writing to the owner (and tenant when applicable) of the dwelling.
- (2) Whenever the Corporation finds, as a result of such inspection or notification by the local building code authority, more than one outstanding complaint against any particular contractor wherein a dwelling constructed by such contractor or builder was found to be in noncompliance with the applicable standards, the Corporation will refuse to provide electric service to any construction site of that contractor or builder until all existing violations are corrected. The Corporation will undertake random inspections of the future construction work of a past noncomplying contractor or builder until such time as the Corporation is satisfied that the applicable standards are being met.

e) Penalties for Noncompliance

- (1) In the event the Corporation finds that any dwelling fails to comply with subsections 2.a) (1) or 2.a) (2), the Corporation will impose a 25 percent surcharge on any bill for electric and/or gas service to the customer until such violations are corrected.
- (2) The effective date of the surcharge rate shall be:
 - (a) Immediately after notice, in the event the owner is directly responsible for the noncompliance.
 - (b) Ninety days after notice, in the event the owner has not contributed to the deficiencies. No surcharge shall be applied if the owner brings the dwelling into compliance within 90 days.

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