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PSC NO: 119 ELECTRICITY NEW YORK STATE ELECTRIC & GAS CORPORATION

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GENERAL INFORMATION

6. Charges for Special Services:

All work done by the Corporation at the request of the consumer, in addition to the initial supplying of electric service, will be charged for on the basis of cost as stated herein:

A. Minor Work (less than 1 hour on site):

- 1. Connecting or disconnecting service outside regular business hours at the request of the consumer will be charged under the Section of this Schedule entitled "Reconnection of Service".
- 2. The Corporation is not ordinarily equipped to inspect, adjust, or repair a consumer's electric service facilities or equipment and such work should be taken care of by a private electrical contractor or qualified repairman. However, when such assistance is not readily available, in cases of emergency or in instances where the Corporation is on site, equipped and reasonably able to do such work in one hour or less, such work, to minimally restore service, will be done upon the request of the consumer for \$32.00 during normal working hours or \$43.00 for other hours.

B. Other Work (such as):

- 1. Installation of temporary service or making temporary changes to accommodate consumer's wishes.
- Relocation of Corporation-owned, or jointly owned, poles or wire for reasons other than permitting ingress to, or egress from, the consumer's property.
- 3. Solutions to customer reliability and deliverability issues related to transmission and distribution.

Work will be done at cost. Cost includes, labor, transportation, material, overhead and stipulated profit or commission as recorded in P.S.C. Account No. 415, as follows:

- 1. Labor cost shall be the applicable payroll rate including a pro rata share of vacation, holiday, and lost time, related insurance, retirement and tax expenses.
- Transportation cost shall include the use of vehicles at rates covering operation, maintenance and carrying charges.
- 3. Material cost shall be at manufacturers' list prices or in the event no such list prices are available, at Corporation's storeroom cost plus appropriate storeroom overheads and applicable sales taxes, if any.

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