

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 09/01/03

Leaf: 84  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 4. Billing and Collections: (Cont'd.)

#### I. Meter Reading and Estimated Bills: (Cont'd.)

##### 2. Estimated Bills: (Cont'd.)

##### (b) Estimated Billing – **Non-Residential**

##### 1. The Corporation may render an estimated bill for a regular cycle billing period only when:

- (a) the Corporation has failed to obtain access to the meter(s);
- (b) circumstances beyond the control of the Corporation made obtaining an actual reading of the meter(s) extremely difficult, despite having access to the meter area; provided, however, that estimated bills for this reason may be rendered no more than twice consecutively without the Corporation advising the customer in writing of the specific circumstances and the customer's obligation to have the circumstances corrected;
- (c) the Corporation has good cause for believing that an actual or customer reading obtained is likely to be erroneous; provided, however, that estimated bills for this reason may be rendered no more than twice consecutively without the Corporation initiating corrective action before the rendering of the next cycle bill;
- (d) circumstances beyond the control of the Corporation prevented the meter reader from making a premises visit;
- (e) an actual reading was lost or destroyed; provided, however, that an estimated bill for this reason will be rendered no more than once without the Corporation initiating corrective action before the rendering of the next cycle bill;
- (f) an estimated reading has been prescribed or authorized by the Commission for a particular billing cycle;
- (g) an estimated reading is the approved billing method in accordance with the Corporation's tariff for the billing; or
- (h) an unmetered condition was in existence during the period.

##### 2. No Access Procedure

- (a) The Corporation will begin providing no access notices as described in this subdivision commencing with:
  - (i) the second consecutive monthly or first bi-monthly bill estimated pursuant to either subparagraph 1(a) or (b) of this section in the case of accounts billed for demand;
  - (ii) the fourth consecutive monthly or second consecutive bi-monthly bill estimated pursuant to either subparagraph 1(a) or (b) of this section in the case of accounts not billed for demand; or
  - (iii) the tenth consecutive monthly or fifth consecutive bi-monthly bill estimated pursuant to subparagraph 1(a) or (b) of this section or based on a remote registration device or a customer reading.

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