

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 09/01/03

Leaf: 30  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

2. I. Application and Contract:  
Form of Application for Non-Residential Service.

Dear (customer name):

Thank you for applying to NYSEG for service. Based on the information you provided, we have placed you on a **non-residential** service classification and rate. Please complete, sign and return the enclosed service application and we will gladly provide utility service to your business. A postage-paid return envelope is enclosed for your convenience.

Each service classification has eligibility requirements and you may be eligible for service under more than one classification. Likewise, your cost of service may vary under different service classifications, and one classification may be more beneficial than another. **Please note that you are responsible for the initial and ongoing selection of the most advantageous rate classification for which you qualify.**

The enclosed rate summary(ies) will help you compare our residential and non-residential service classifications and rates. If you feel you qualify for a residential rate, please contact us right away. Also, if this account is being used by a veterans or religious organization or as a group home, please note that section of the Application, as it may save you money. A more detailed description of our service classifications and rates may be examined in our filed tariff, available at all NYSEG Customer Service Centers.

Should your energy load change in the future, it's important that you notify us so we can determine if changes are needed to our service facilities or to your service classification and rate. Please note that, under our tariff, if you do not contact us or if the information you provide is inaccurate or incomplete, you may not be eligible for a refund for incorrect charges. Likewise, you may be subject to additional charges for under billing.

If you need help with this application or have any questions, please call our Customer Service Call Center at 1-800-572-1111, Monday through Friday, from 7 a.m. to 7 p.m. If your concern involves your rate selection, we'll make arrangements for one of our rate experts to contact you.

We sincerely appreciate your business.

Sincerely,

Representative's signature, name and title

enclosures (maximum):

Rate Card(s)  
Non-Res. Application for Service  
Postage paid return envelope

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY