

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 09/01/03

Leaf: 25
Revision: 0
Superseding Revision:

GENERAL INFORMATION

2. How Service May Be Obtained: (Cont'd.)

I. Application and Contract: (Cont'd.)

2) Obligation to Serve - **Residential:**

The Corporation will be obligated to provide service to any residential applicant who meets the requirements of this section and Section 2H within five business days of receipt of a completed oral or written application for service, or such later time as may be specified by the applicant, except:

- a. Where prevented by labor strikes or precluded by law;
- b. where precluded by consideration of public safety;
- c. where the applicant fails to pay, or agree in writing to pay, reasonably chargeable material and installation costs relating to temporary or permanent line extensions or service laterals as required by this tariff or fails to comply with the Residential Insulation Standards contained herein; or
- d. where precluded by physical impediments including:
 - adverse weather conditions;
 - inability to gain access to premises in the possession of the applicant or others;
 - incomplete construction of necessary facilities by the applicant or inspection thereof by the appropriate authorities; or
 - incomplete construction of necessary facilities by the Corporation; or
- e. where an applicant for seasonal or short-term service fails to post a lawfully required deposit.

The Corporation will make reasonable efforts to eliminate conditions preventing extension or service and will pursue completion of any facilities it must construct with due diligence.

The Corporation will extend service to an applicant for residential service whose application for service has previously been denied within two business days (or such later time as may be specified by the applicant) after the elimination of all the conditions which resulted in the denial of service or by direction of the commission or its authorized designee, who may require such extension of service to be made within 24 hours.

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