

PSC NO: 119 ELECTRICITY
NEW YORK STATE ELECTRIC & GAS CORPORATION
Initial Effective Date: 09/01/03

Leaf: 3
Revision: 0
Superseding Revision:

TABLE OF CONTENTS

GENERAL INFORMATION	LEAF NO.
3. Service Connections (Cont'd.)	
I. Change of Service Connection Location	57
J. Metering of Multiple Dwelling Units	57
K. Motor Starting Currents	58
4. Billing and Collections	58
A. When Bills Are Due	58
B. Late Payment Charge	58
C. Rendition and Payment	59
D. Billing Period	60
E. Termination of Service	61
F. Complaint Procedures	70
G. Deferred Payment Agreement	70
H. Reconnection of Service	79
I. Meter Reading and Estimated Bills	81
J. Backbilling	87
K. Combined Billing	90
L. Consumer Deposits and Refunds	91
M. Cessation of Service	97
N. Shared Meters	97
O. Balanced Billing	98
5. Liability	102
A. Supply of Service	102
B. Customer Equipment	102
C. Company Equipment	102
D. Improper Turn Off	102
6. Charges for Special Services	103
7. Compliance with Directives of the New York Independent System Operator ("NYISO")	105
8. Compliance with Discontinuance Directives from the New York State Department of Transportation (DOT)	105
9. Distributed Generation Interconnection Requirements	106
10. Interest on Customer Overpayments	150

Issued by: James A. Lahtinen, Vice President – Rates & Regulatory Economics, Binghamton, NY