

PSC NO: 1 LOCAL EXCHANGE SERVICE
SBC Long Distance, LLC d/b/a SBC Long
Distance, d/b/a AT&T Long Distance
Initial Effective Date: February 9, 2006

Leaf: 162
Revision: 0

Superseding Revision:

9.5.4 Testing Time

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by the Company.

9.5.5 Maintenance of Service

When a Customer reports a trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer shall be responsible for payment of a Maintenance of Service Charge for the period of time when Company personnel are dispatched to the Customer's premises. No charge will be applied if Company personnel fail to find trouble in Company facilities. The Customer shall be responsible for payment of a Maintenance of Service Charge when the Company dispatches personnel to the Customer's premises, and the trouble is in equipment or communications systems provided by other than the Company. The Maintenance of Service Charge shall include all technicians dispatched, including technicians dispatched to other locations, for purposes of testing with technicians dispatched to the Customer's premises.

Maintenance of Service Charges apply on a first and additional basis for each half hour or fraction thereof. If more than one technician is dispatched in conjunction with the same trouble report, the total time for all technicians dispatched will be aggregated prior to the distribution of time between the "First Half Hour or Fraction" and "Each Additional Half Hour or Fraction" rate categories. A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to Overtime and/or Premium Time. No credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

Issued by: Carol Paulsen, Director-Regulatory Relations, San Antonio, Texas 78215