

PSC NO: 1 LOCAL EXCHANGE SERVICE
SBC Long Distance, LLC d/b/a SBC Long
Distance, d/b/a AT&T Long Distance
Initial Effective Date: February 9, 2006

Leaf: 123
Revision: 0

Superseding Revision:

6.3.2 Listings Per Call

The Customer will be able to request a maximum of two (2) telephone numbers per each call to Directory Assistance.

A. No credit will be given for any unused portion of the Customer's allowance. No credit will be given for requested telephone numbers that are non-published or non-listed. No credit will be given for requested telephone numbers that are not found in the directory.

B. Customers whose physical or visual handicaps prevent them from using the telephone directory are excluded from charges, upon presentation of a certificate signed by any physician or issued by any agency recognized by the state as having the authority to certify such handicaps.

6.3.3 Operator Assisted Directory Assistance Call

Where the Customer places a call to the Directory Assistance attendant via an operator and where the Customer experiences technical difficulties, the call placed shall be considered as Customer dialed.

6.3.4 Directory Assistance Call Completion

(A) Directory Assistance Call Completion (DACC) is a service that provides the Customer with completion of local calls when the customer requests a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

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