PSC NO: 1 LOCAL EXCHANGE SERVICE   Leaf: 119
SBC Long Distance, LLC d/b/a SBC Long   Revision: 0
Distance, d/b/a AT&T Long Distance
Initial Effective Date: February 9, 2006   Superseding Revision:

6.   OPERATOR SERVICES AND DIRECTORY ASSISTANCE

6.1   Operator Services

There are three types of Operator handled services:

1.   Non-Automated: Non-automated service is where the person
        originating the call calls the Company operator who dials the
        number and collects billing information for the call. Operator
        handled charges apply.

2.   Semi-Automated: Semi-automated service is where the person
        originating the call dials zero plus the desired telephone number
        and the operator assists in completion of the call. Surcharges
        apply.

3.   Fully Automated: Fully automated service is where the call is
        completed without the assistance of an operator. Surcharges
        apply to Fully Automated alternately billed calls. Fully
        Automated alternate billing includes calling card, collect, and
        third number billing.

6.1.1   Person to Person

The service where the person originating the call specifies to the
Company operator a particular person, service point, department,
or office to be reached:

A.   When the connection is established, the person
originating the call requests or agrees to talk to any person other
than the person or point specified, the classification of the calls
remains person-to-person; and

 B.   The Company does not utilize a messenger to bring to a
service point, a called person who cannot be reached at the
service point.

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