Superseding Revision:

Leaf: 10 Revision: 0

<u>DS-1</u>: Digital Service, Level 1. A 1.544 Mbps dedicated Digital transmission connection furnished by the Company that may either be a connection between a Customer's Premises and the Company's Premises or a connection between two Customer Premises.

<u>DS-3</u>: Digital Service, Level 3. The equivalent of 28 DS-1 Channels and capable of operating at 44.736 Mbps. (Also called a T-3.)

<u>End User</u>: Any individual, association, corporation, governmental agency or any other entity other than an IXC which uses intrastate service, and specifically includes customers of IXCs.

FCC: Federal Communications Commission.

<u>Firm Order Confirmation ("FOC")</u>: Acknowledgment by the Company of receipt of an ASR from the Customer and commitment by the Company of a Service date.

<u>Force Majeure</u>: Causes beyond the Company's control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

<u>Holidays</u>: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, or any day which is a legally observed Federal government holiday.