

PSC NO: 1 LOCAL EXCHANGE SERVICE
SBC Long Distance, LLC d/b/a SBC Long
Distance, d/b/a AT&T Long Distance
Initial Effective Date: February 9, 2006

Leaf: 62
Revision: 0

Superseding Revision:

2.10.6 Deferred Payment Arrangements (DPA)

Residential Service will not be Suspended or Terminated unless the Customer has been advised of the availability of DPA. An existing residential Customer with three or more months Service and for whom Service has not been Terminated for nonpayment is eligible for a DPA. The Company will offer an eligible Customer a DPA in accordance with the Commission's order in Case 90-C-1148 issued on August 7, 1992. Final notice of Suspension/Termination will advise the Customer of DPAs and will include, in bold print, a notice that assistance in obtaining a DPA is available from the Commission. The DPA notice will be mailed no less than six days before Termination of total Service.

A DPA will be for a period agreed to by both the Customer and the Company.

If the Company believes that the Customer has the resources to pay the bill, it shall notify both the Customer and the Commission in writing of the reasons for its belief. The Commission shall make the final determination as to whether a DPA should be provided. A Customer with medical emergencies and a Customer who is elderly, blind or disabled shall be exempt from such eligibility criteria.

2.10.7 Abandonment

Suspension/Termination of residential Service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the Customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the Customer five days before such Suspension or Termination. The notification requirement is waived when previous mailings are returned by the Post Office or the Company is advised that a new Customer has moved into the location.

Issued by: Carol Paulsen, Director-Regulatory Relations, San Antonio, Texas 78215